

# **PaxTracer - Passenger Tracking System**

**Edge Airport France**



---

## Table of Contents

<b>PaxTracer - Passenger Tracking System</b>	.....
<i>Technical description</i>	.....
<i>Functional description</i>	.....
<i>Reading boarding passes</i>	.....
<i>Gathering flight connections information</i>	.....
<b>Edge Airport France</b>	.....



# PaxTracer - Passenger Tracking System



## Technical description

PAXTracer software is associated with one or more boarding pass readers (in security check point, boarding area, VIP lounge, etc.), allowing the airport to have real time monitoring of each passenger and obtain statistics on transit time between each control point.

The information is collected from the boarding cards of passengers.

The software “PAX Tracer” uses various checkpoints points for data collection:

- at Check-in- if the stations are either equipped with barcode reader (BC) or boarding pass reader card reader (BG) ;
- at Boarding - if the stations are either equipped with barcode reader (BC) or boarding card reader (BG).

Other data collection points can be set up. We must add one or more of the following equipment

- PAXTracer stations equipped with barcode readers (2D, QR code, etc.);
- one or more automatic gates.

## Functional description

The user just presents the boarding pass or smartphone of passenger to an integrated barcode reader and system checks the validates the travel ticket.

It is then stored in **PAXTracer** database.



*Integrated Bar Code Reader*



The data is available and, depending on the number of **PAXTracer** stations and their position, the program provides the following information:

- passenger search to locate him in the terminal;
- list and number of passengers in a given area:
  - in security filter,
  - in VIP lounge,
  - in boarding area.
- calculating the average time between two PAXTracer points.

For example: Calculation of the average crossing time at the security filter;

- statistics on the final destinations of transit passengers.

## Reading boarding passes

The user presents the passenger's boarding pass to integrated barcode reader and data is collected by the system.

In the example below, the passenger is denied because the date on boarding card is incorrect. All anomalies are stored in the PAXTracer database for analysis later.

The screenshot shows the PAXTracer Station software interface. The main window displays the following information:

- Barcode Details:** A section on the left with status indicators for Platform status (pSd), Workstation (WSD), and Reader devices (BCL, BQ2, BC3).
- Passenger Name:** DESMARET/ERIC
- Flight:** AF 7621
- Date:** 23/05/2014
- Time:** 16:05
- Destination:** BORDEAUX
- PAX Tracer Station:** A section on the right showing details for Reader 1, Reader 2, and Reader 3. It includes flight information (AF 7621, Day: 150), format (M), name (DESMARET/ERIC), ref. (43H7K2), route (BODCDG), seat (001A), and sequence (0012).
- Verifiez date Boarding pass:** A red text warning.
- Terminal:** 2
- Area:** 6
- Gate:** 54
- Time/Event/Status:** A table at the bottom showing the time, event, and status of the boarding pass.

Time	Event	Status
11:15:31.550	BC -> 215 byte(s) received, 6MDESARET/ERIC	E43H7K2 BODCDGAF 7621 150Y001A0012 34B>5180 B1A 2A057...
11:15:12.349	BC -> 133 byte(s) received, 6M11JNA/MEKE	60W77R BZVPSAF 7990 142Y021L0022 347>2180 B1A 29 ...

## Gathering flight connections information

When the boarding card contains more than one multiple, they are saved in the database. In the example above, the final destination of the passenger is Bordeaux (BOD) via Paris Charles de Gaulle (CDG).

This allows to calculate statistics on the connections.

From:

<https://oldwiki.embross-airport-services.com/> - **Documentation Embross (ex Edge Airport)**

Permanent link:

<https://oldwiki.embross-airport-services.com/doku.php?id=en:solutions:paxtracer>



Last update: **08/09/2017 14:37**

# Edge Airport France

## Airport Manager Solutions

**Phone: +33 553 801 366**

**Service commercial : [contact@edge-airport.com](mailto:contact@edge-airport.com)**

**Support technique : [support@edge-airport.com](mailto:support@edge-airport.com)**

**Edge Airport France SAS au capital de 150 000 €**

**RCS Bergerac 529 125 346 Les Lèches TVA : FR53529125346 / EORI : FR52912534600039**

**Tel : +33(0)553 801 366 [contact@edge-airport.com](mailto:contact@edge-airport.com) [www.edge-airport.com](http://www.edge-airport.com)**