

Help Desk

Edge Airport France

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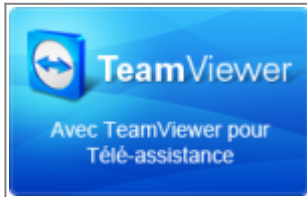
Training

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Edge Airport France

Help Desk


















When you are connected to TeamViewer, please share with us:

- Your airport AITA code;
- The name of the person;
- Your Teamviewer ID;
- Your TeamViewer password.

Support availability

- Support téléphonique du lundi au vendredi de 9h à 18h, heures françaises, hors [jours fériés France](#) .
- Support par messagerie électronique (mail) du lundi au vendredi de 9h à 18h, heures françaises, hors jours fériés France. Les emails reçus en dehors des heures d'ouverture du bureau seront traités au prochain jour d'ouverture des bureaux.

Solutions

 AMInvoicing	 AODB	 BRS
 Cupp-T - Plateforme IATA CUPPS	 Edge Compta	 FIDS
 FiMS - Guide horaire	 HMS - Dossier de vol	 IATAText
 L-DCS	 PAXTracer	 RMS
 Solutions mobiles	 SuperVision	 Weight and Balance

Procedures

Materials	
	Cluster Monitoring

Hardware

 Mobile device	 Self-service	 Keyboard / Mouse
 Display	 Printers	 Reader
 Network	 Server	 Workstations

Services

 Network security	 Access Control	 Consumable
 Guarantee, maintenance and delays	 Financing offers	

Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

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[eaf_ppt_201810-001_presentationen.mp4](#)

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