

# Help Desk

Edge Airport France



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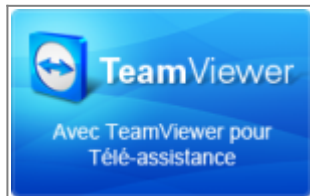
**Edge Airport** .....

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# Help Desk


















When you are connected to TeamViewer, please share with us:

- Your airport AITA code;
- The name of the person;
- Your Teamviewer ID;
- Your TeamViewer password.

## Support availability

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding public holidays France [jours fériés France](#) .
- Support par messagerie électronique (mail) du lundi au vendredi de 9h à 18h, heures françaises, hors jours fériés France. Les emails reçus en dehors des heures d'ouverture du bureau seront traités au prochain jour d'ouverture des bureaux.

# Solutions

 <p>AMInvoicing Aeronautical Billing and Metrics</p>	 <p>AODB Airport Operations Database</p>	 <p>BRS Baggage Reconciliation System</p>
 <p>Cupp-T Connective Use Platform</p>	 <p>Edge Compta</p>	 <p>FIDS Flight Information Display System</p>
 <p>FiMS Flight Information Management System</p>	 <p>HMS Handling Management System</p>	 <p>IATAText Type-B messaging</p>
 <p>L-DCS Local Departure Control System</p>	 <p>PaxTracer Passenger Tracking and Information</p>	 <p>RMS Resource Management System</p>
 <p>Solutions Mobiles</p>	 <p>SuperVision PC / Monitor</p>	 <p>W&amp;B Weight &amp; Balance</p>

# Procedures

Materials	
	Cluster Monitoring

# Hardware

 Mobile device	 Self-service	 Keyboard / Mouse
 Display	 Printers	 Reader
 Network	 Server	 Workstations

# Services

 Network security	 Access Control	 Consumable
 Guarantee, maintenance and delays	 Financing offers	

# Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

# Edge Airport



[eaf\\_ppt\\_201810-001\\_presentationen.mp4](#)

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## Partners & affiliations



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# Edge Airport France

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