# Help Desk

## Edge Airport France

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# Help Desk

| | |
|---|---|
|  | When you are connected to TeamViewer, please share with us:<br>- Your airport AITA code;<br>- The name of the person;<br>- Your Teamviwer ID;<br>- Your TeamViewer password. |

### Support avaibility

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding public holidays France jours fériés France .
- Support par messagerie électronique (mail) du lundi au vendredi de 9h à 18h, heures françaises, hors jours fériés France. Les emails reçus en dehors des heures d'ouverture du bureau seront traités au prochain jour d'ouverture des bureaux.

# Solutions

| | | |
|---|---|---|
| AMInvoicing | AODB | BRS |
| Cupp-T - Plateforme IATA CUPPS | Edge Compta | FiDS |
| FiMS - Guide horaire | HMS - Dossier de vol | IATAText |
| L-DCS | PAXTracer | RMS |
| Solutions mobiles | SuperVision | Weight and Balance |

# Procedures

| Materials | |
|---|---|
| | Cluster Monitoring |

# Hardware

| | | |
|---|---|---|
| Mobile device | Self-service | Keyboard / Mouse |
| Display | Printers | Reader |
| Network | Server | Workstations |

# Services

| | | |
|---|---|---|
| Network security | Access Control | Consumable |
| Guarantee, maintenance and delays | Financing offers | |

# Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

# Edge Airport

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# Partners & affiliations




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Last update: **04/01/2019 16:00**

# Edge Airport France

## Airport Manager Solutions

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**Edge Airport France SAS au capital de 150 000 €**

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