

# Help Desk

Edge Airport France



---

# Table of Contents

**Help Desk** .....

**Solutions** .....

**Procedures** .....

**Hardware** .....

**Services** .....

**Training** .....

**Edge Airport** .....

**Partners & affiliations** .....

**Edge Airport France** .....



# Help Desk



When you are connected to TeamViewer, please share with us:

- Your airport AITA code;
- The name of the person;
- Your Teamviewer ID;
- Your TeamViewer password.

## Support availability

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding [public holidays France](#) .

# Solutions

 AMInvoicing Aeronautical Billing and Statistics	 AODB Airport Operational Database	 BRS Baggage Reconciliation System
 Cupp-T Connective Use Platform	 Edge Compta	 FIDS Flight Information Display System
 FIMS Flight Information Management System	 HMS Handling Management System	 IATAText Type-B messaging
 L-DCS Local Departure Control System	 PaxTracer Passenger Tracking and Information	 RMS Resource Management System
 Solutions Mobiles	 SuperVision PC / Monitor	 W&B Weight & Balance

# Procedures

<b>Materials</b>	
	<a href="#">Cluster Monitoring</a>

# Hardware

 Mobile device	 Self-service	 Keyboard / Mouse
 Display	 Printers	 Reader
 Network	 Server	 Workstations

## Services

 Network security	 Access Control	 Consumable
 Guarantee, maintenance and delays	 Financing offers	

## Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

## Edge Airport



[eaf\\_ppt\\_201810-001\\_presentationen.mp4](#)

[Download PDF version](#)

## Partners & affiliations



From:

<https://oldwiki.embross-airport-services.com/> - **Documentation Embross (ex Edge Airport)**

Permanent link:

<https://oldwiki.embross-airport-services.com/doku.php?id=en:start&rev=1546614148> 

Last update: **04/01/2019 16:02**

# Edge Airport France

## Airport Manager Solutions

**Phone: +33 553 801 366**

**Service commercial : [contact@edge-airport.com](mailto:contact@edge-airport.com)**

**Support technique : [support@edge-airport.com](mailto:support@edge-airport.com)**

**Edge Airport France SAS au capital de 150 000 €**

**RCS Bergerac 529 125 346 Les Lèches TVA : FR53529125346 / EORI : FR52912534600039**

**Tel : +33(0)553 801 366 [contact@edge-airport.com](mailto:contact@edge-airport.com) [www.edge-airport.com](http://www.edge-airport.com)**