

# Help Desk

Edge Airport France



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# Help Desk



When you are connected to TeamViewer, please share with us:

- Your airport AITA code;
- The name of the person;
- Your Teamviewer ID;
- Your TeamViewer password.


## Support availability

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding [public holidays in Metropolitan France](#) .

# Solutions

 AMInvoicing Aeronautical Billing and Statistics	 AODB Airport Operational Database	 BRS Baggage Reconciliation System
 Cupp-T Connective Use Platform	 Edge Compta	 FIDS Flight Information Display System
 FIMS Flight Information Management System	 HMS Handling Management System	 IATAText Type-B messaging
 L-DCS Local Departure Control System	 PaxTracer Passenger Tracking and Information	 RMS Resource Management System
 Solutions Mobiles	 SuperVision PC / Monitor	 W&B Weight & Balance

# Procedures

Materials	
	<a href="#">Cluster Monitoring</a>

# Hardware

 Mobile device	 Self-service	 Keyboard / Mouse
 Display	 Printers	 Reader
 Network	 Server	 Workstations

## Services

 Network security	 Access Control	 Consumable
 Guarantee, maintenance and delays	 Financing offers	

## Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

## Edge Airport



[eaf\\_ppt\\_201810-001\\_presentationen.mp4](#)

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## Partners & affiliations



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# Edge Airport France

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