# Help Desk

## Edge Airport France

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# Help Desk

| | |
|---|---|
|  | When you are connected to TeamViewer, please share with us:<br>- Your airport AITA code;<br>- The name of the person;<br>- Your Teamviwer ID;<br>- Your TeamViewer password. |

**Support avaibility**

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding public holidays in Metropolitan France .

# Solutions

| | | |
|---|---|---|
| AMInvoicing | AODB | BRS |
| Cupp-T - Plateforme IATA CUPPS | Edge Compta | FiDS |
| FiMS - Guide horaire | HMS - Dossier de vol | IATAText |
| L-DCS | PAXTracer | RMS |
| Solutions mobiles | SuperVision | Weight and Balance |

# Procedures

| Materials | |
|---|---|
| | Cluster Monitoring |

# Hardware

| | | |
|---|---|---|
| Mobile device | Self-service | Keyboard / Mouse |
| Display | Printers | Reader |
| Network | Server | Workstations |

# Services

| | | |
|---|---|---|
| Network security | Access Control | Consumable |
| Guarantee, maintenance and delays | Financing offers | |

# Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

# Edge Airport

eaf_ppt_201810-001_presentationen.mp4

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# Partners & affiliations




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# Edge Airport France

## Airport Manager Solutions

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**Edge Airport France SAS au capital de 150 000 €**

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