

Help Desk

Edge Airport France

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Help Desk


















When you are connected to TeamViewer, please share with us:

- Your airport AITA code;
- The name of the person;
- Your Teamviewer ID;
- Your TeamViewer password.


Support availability

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding [public holidays in Metropolitan France](#) .

Solutions

 <p>AMInvoicing Aeronautical Billing and Invoicing</p>	 <p>AODB Airport Operational Database</p>	 <p>BRS Baggage Reconciliation System</p>
 <p>Cupp-T - Plateforme IATA CUPPS</p>	 <p>Edge Compta //(in French)//</p>	 <p>FiDS Flight Information Display System</p>
 <p>FIMS - Guide horaire (in French)</p>	 <p>HMS - Dossier de vol</p>	 <p>IATAText Type-II messaging</p>
 <p>L-DCS Local Departure Control System</p>	 <p>PAXTracer Passenger Tracking and Information</p>	 <p>RMS Resource Management System</p>
 <p>Solutions mobiles</p>	 <p>SuperVision PC / Monitor</p>	 <p>Weight and Balance</p>






Procedures

Materials	
	Cluster Monitoring

Hardware

 Mobile device	 Self-service	 Keyboard / Mouse
 Display	 Printers	 Reader
 Network	 Server	 Workstations

Services

 Network security	 Access Control	 Consumable
 Guarantee, maintenance and delays	 Financing offers	

Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

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[eaf_ppt_201810-001_presentationen.mp4](#)

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Edge Airport France

Airport Manager Solutions

Phone: +33 553 801 366

Service commercial : contact@edge-airport.com

Support technique : support@edge-airport.com

Edge Airport France SAS au capital de 150 000 €

RCS Bergerac 529 125 346 Les Lèches TVA : FR53529125346 / EORI : FR52912534600039

Tel : +33(0)553 801 366 contact@edge-airport.com www.edge-airport.com