

# Help Desk

Edge Airport France



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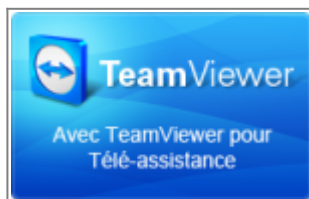
**Edge Airport** .....

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**Edge Airport France** .....



# Help Desk
















When you are connected to TeamViewer, please share with us:

- Your airport AITA code;
- The name of the person;
- Your Teamviewer ID;
- Your TeamViewer password.


## Support availability

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding [public holidays in Metropolitan France](#) .

# Solutions

|   |  |  |
|---|--|--|
|  AMInvoicing                         |  AODB                               |  BRS                              |
|  Cupp-T - Plateforme IATA<br>CUPPS |  Edge Compta (in French)          |  FiDS                           |
|  FIMS - Guide horaire (in French)  |  HMS - Dossier de vol (in French) |  IATAText                       |
|  L-DCS                             |  PAXTracer                        |  RMS                            |
|  Solutions mobiles (in French)     |  SuperVision                      |  Weight and Balance (in French) |

# Procedures

|   |                                    |
|---|------------------------------------|
| <b>Materials</b>  |                                    |
|  | <a href="#">Cluster Monitoring</a> |

# Hardware

|   |  |  |
|---|--|--|
|  Mobile device |  Self-service |  Keyboard / Mouse |
|  Display       |  Printers     |  Reader           |
|  Network       |  Server       |  Workstations     |

# Services

|  |   |  |
|--|---|--|
|  Network security                   |  Access Control    |  Consumable |
|  Guarantee, maintenance and delays |  Financing offers |  |

# Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

# Edge Airport



[eaf\\_ppt\\_201810-001\\_presentationen.mp4](#)

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## Partners & affiliations



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# Edge Airport France

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